

## Specific conditions

### 1- Purpose

This document is intended to define the specific conditions in which the provider provides to the customer services of the website [www.planet-opera.com](http://www.planet-opera.com), enabling him to manage data about his artists, towards public and professionals.

### 2- Duration

The duration of the customer's subscription is selected when registering: 3 months, 6 months or 12 months.

The subscription will be automatically renewed for equal periods of the original term.

### 3- Provider commitments

The provider agrees to make operational [www.planet-opera.com](http://www.planet-opera.com) website so that the client can manage his artists data: biographies, repertoire, photos, videos, contacts and agency profile. This commitment is valid except in cases of force majeure, network disruption due to causes beyond the provider.

### 4- Customer commitments

The client undertakes to fill in information on [www.planet-opera.com](http://www.planet-opera.com) website as completely and accurately as possible in compliance with applicable laws on data diffusion, information or files. He is particularly committed to publish audio, video and photos if he holds the rights or the explicit permission of the author.

### 5- Financial conditions

The amount of the subscription services is 29 euros per month. This amount is exclusive of taxes and is payable in advance annually, beginning of period.

Price is guaranteed for the duration of the subscription and reviewable on the anniversary date of it, with a notice period of two months.

The payment period is 30 days after the invoice. In case of non-payment, after notice to pay was unsuccessful for 10 days, the provider may suspend all services.

### 6- Cancellation

The customer can unsubscribe at any time by mail in accordance with a notice period of one month. Amounts received in advance by the service will then be refunded.

Artistic and agency customer data will be stored on [www.planet-opera.com](http://www.planet-opera.com) unless the client expresses the wish to erase. Documents downloaded from the website, including photos and videos will be removed within three months.

### 7- Responsabilites allocatin

These special conditions are governed by French law.